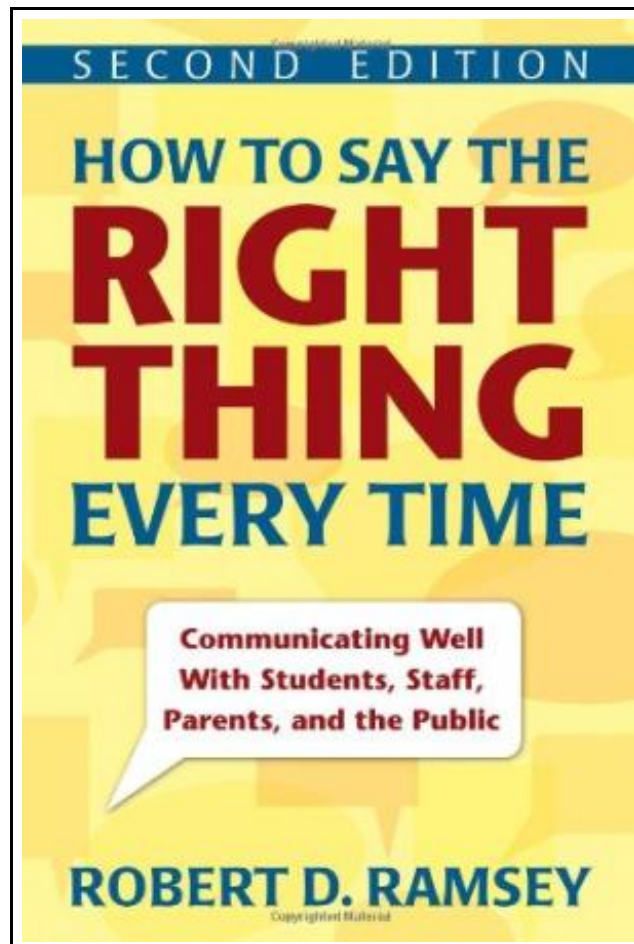


## How to Say the Right Thing Every Time: Communicating Well With Students, Staff, Parents, and the Public



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